



Puerto Santiago, Wednesday, March 18, 2020

Dear customers and collaborators,

On behalf of all the team here at Landmar Hotels, we regret to inform you that, in compliance with the extraordinary measures the Spanish government is adopting to curb the spread of the coronavirus Covid-19, we are forced to shut down our hotels next 24 March.

Until that date, we are permitted to offer our customers breakfast, lunch and dinner services at our buffet restaurant. All other services have been suspended and there will be no access to common areas such as gyms, the spa, bars, pools or the a-la-carte restaurant.

We apologise for any inconvenience this measure may cause you, but this is a responsible action designed to protect both you and our staff.

If you wish to make a change or cancellation to your bookings, you can get in touch with the following contacts:

- For bookings confirmed through our website or call centre, the change or cancellation must be made through our Bookings Department: reservations@landmarhotels.com
- If you have booked through an agency or tour operator, you will need to contact the respective agency or tour operator directly.

For any other query, you can contact us via the following channels:

- Website: www.landmarhotels.com
- Telephone: (+34) 922 862 920
- Email: info@landmarhotels.com

We would like to thank you once again for trusting in Landmar Hotels, and we hope to be able to give you a warm welcome once this situation has been dealt with.

Warm regards,

Commercial Management